Accepted by the Board of Trustees on March 20, 2018.

SERVICE ANIMAL POLICY

In concert with the Americans with Disabilities Act (ADA), First Unitarian Universalist of San Diego (FUUSD) defines service animals as "dogs that are individually trained to do work or perform tasks for people with disabilities. Examples of such work or tasks include guiding people who are blind, alerting people who are deaf, pulling a wheelchair, alerting and protecting a person who is having a seizure, reminding a person with mental illness to take prescribed medications, calming a person with Post Traumatic Stress Disorder (PTSD) during an anxiety attack, or performing other duties. Service animals are working animals, not pets. The work or task a dog has been trained to provide must be directly related to the person's disability. Dogs whose sole function is to provide comfort or emotional support do not qualify as service animals under the ADA."

A service animal will be identified by their uniform and will be allowed in the Meeting House and/or classrooms with their handler. When it is not obvious what service an animal provides, FUUSD staff or leaders may ask two questions of the handler: 1) is the dog a service animal required because of a disability, and (2) what work or task has the dog been trained to perform.

FUUSD expects service animals and their handlers to meet the following expectations:

- •Service animals remain with their handlers while on campus.
- •Service animals do not sit on church furniture.
- •Service animals must be harnessed, leashed, or tethered, unless these devices interfere with the service animal's work or the individual's disability prevents using these devices. In that case, the individual must maintain control of the animal through voice, signal, or other effective controls.
- •Service animals do not whine, bark, grumble, growl or make other noises. An exception may be if the whining is an alert, such as to notify a handler who is experiencing a panic attack or a drop in blood sugar.
- Service animals do not obstruct an area used for emergency evacuation.

The Executive Team may make exceptions to this policy to accommodate unique events and situations.

EMOTIONAL SUPPORT ANIMAL (ESA) POLICY

First Unitarian Universalist Church of San Diego defines emotional support animal (ESA) as an animal (typically a dog or cat) that provides a therapeutic benefit to its owner through companionship and is not specifically trained or certified to perform tasks for a person who suffers from emotional, psychiatric or mental health-related disabilities. Under the law, an ESA does not qualify as a service animal and, thus, is not granted legal access to places of public accommodation by the Americans with Disabilities Act (ADA). Therefore, requests made by persons who wish to access First Church's campus with

their ESA are treated as a unique situation, which <u>may</u> be considered as an exception to the service animal policy.

If you are the owner of an ESA (or the caretaker of an owner) and the ESA alleviates one or more identified symptoms or effects of a mental health-related disability, you may call or e-mail the Administrative Assistant to request an in-person appointment with a member of the ministerial staff to discuss approval for an exception to the service animal policy. Approval is strictly on a case-by-case basis.

ESA owners should have current documentation from a licensed mental health professional or physician treating their mental health-related disability stating that the person has a mental health-related disability, the animal accompanying the customer is necessary to the customer's mental health or treatment, the number and type(s) of animal(s), the individual providing the assessment of the customer is a licensed mental health professional or physician and the person is under their professional care, the mental health professional's license number (or type, issue date, and state in which the license was issued).

Unless a minister grants approval, an ESA is not permitted access to the campus for Sunday services or other classes, events and programs. Therefore, requests for appointments should be made well in advance of a plan to attend. Persons with ESAs who are granted reasonable accommodation by a minister will receive a special tag at that time, and must display this tag in order for staff, ushers, and other community members to readily identify their ESA as approved.

Approved ESAs must comply with all the expectations listed under the service animal policy. In addition, ESAs are not permitted in the Quiet Room or the fragrance-free section of the meeting house and are encouraged to find seating in the back section and away from ADA-approved service animals. Should an ESA not comply with these expectations, the owner will be asked to remove their ESA from the campus immediately, and approval of the ESA may be revoked.

As a faith community, we agree to live by our Covenant of Good Relations which means circumventing this procedure or policy or to passing off an ESA as an ADA Service Animal would not be in line with our Covenant.

If you would like to bring a non-service dog to church, you may enjoy the service outside on the patio, near one of the outdoor speakers. All dogs must be on a leash, and because of health regulations, we may not allow any dogs in Bard Hall when food is being served.

If you have any questions about this policy, please contact Robie Evans, Director of Operations (robie@firstuusandiego.org).